

Please DO NOT use Patient Portal to communicate with your Practice for urgent or emergency medical issues. If you are experiencing an urgent medical need, please contact us by phone. For emergencies call 911.

Patient Portal User Agreement and Consent

Effective: January 1, 2018

Comprehensive Allergy & Asthma Care, PLLC provides this site in partnership with Athena Health® for the exclusive use of its established patients. The patient portal is designed to enhance patient - physician communications. All users must be established by a previous office visit.

We strive to keep all of the information in your records correct and complete. If you identify any discrepancy on your record, you agree to notify us immediately. Additionally, by using the patient portal, the user agrees to provide factual and correct information.

The information on the patient portal is maintained by Comprehensive Allergy & Asthma Care, PLLC at its current sites at 475 White Plains Road, Suite 11, Eastchester, NY 10709 and 200 South Broadway, Suite 104, Tarrytown, NY 10591. For questions about this site, call 914-631-3283.

The patient portal does provide the following services:

- Medication re-fill request
- Communication of laboratory results from staff to patient
- Review Patient's medical summary, medication list, treatment history and visitation dates
- Schedule requests, patient directed scheduling, and waiting list requests
- Limited communication regarding on-going treatment **initials** _____

The patient portal is not intended to provide internet based diagnostic medical services. Also following limitations apply:

- No internet based triage and treatment request. Diagnosis can only be made and treatment rendered after the patient schedules and SEES the doctor.
- No Emergent communications or services. Any emergent conditions should be seen by Urgent Care, Emergency Department, or 911.
- No request for narcotic pain medication will be accepted.
- Request for re-fill medication not currently being treated by the physician. **initials** _____

We are focused on providing highest level of service and health care and provide access to the patient portal is as a courtesy to our valued patients. This office does not charge for this convenience on an annual basis.

However, please be advised that if questions involving more extensive interpretation of tests, ongoing treatment, or new symptoms, a charge will be applied (typically \$50.00 to 75.00, using the code 99444 for non face-to-face EM code). **Initials** _____

